

24/7 Audio Response

Can't get to a branch and don't have access to an internet connected computer, no problem.

You can still have full access to your credit union accounts from any touch-tone phone, including a mobile phone, when you are on the run.

Just call (914) 946-9218 and follow the easy to use voice prompts to access you account.

- Check Balances
- Make Transfers Between Accounts
- Make Credit Union Loan Payments
- Check Cleared Checks & Deposits
- And So Much More !!!

Life Is Busy... This Is Just One More Great Service For Members On the Go!

E&G Where Members Come First!



Educational & Governmental
EMPLOYEES FEDERAL CREDIT UNION

Main Office – Hartsdale

333 N. Central Avenue
Second Floor
Hartsdale, NY 10530

Phone: (914) 946-6200
Fax: (914) 946-2910

Branch Office – Mt. Vernon

22 West 1st Street
Room 311
Mt. Vernon, NY 10550

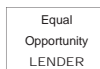
Phone: (914) 664-2646
Fax: (914) 664-7991

Web Site and Online Banking

www.egfcu.com

24/7 Audio Response

(914) 946-9218



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government.



24/7 Audio Response

Access Your Account
From Any Phone
24 hours a day 7 days a week

It Pays to Belong!



Educational & Governmental
EMPLOYEES FEDERAL CREDIT UNION

24/7 Audio Response-Easy As 1,2,3...

Getting Started Is Easy

To get started just stop by or call one of our friendly member service representatives and ask for this convenient, anytime service. They will be more than happy to set it up for you.

You will be provided with a secret pin number that is unique to you. You may change this pin number anytime you wish, while logged into the audio system.

Once logged in you can manage your account in a variety of ways.

This provides you the ability to manage your finances within your busy schedule.

Call & Try It

Today!!!

(914) 946-9218



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Logging Into Audio Response

To log into your audio response session you will need your credit union account number and the pin number provided you. Dial the audio response phone number (914) 946-9218 and listen for the voice prompts. Make your menu selection (1-5) and enter in your account number and your pin number.

**A good practice would be to change your pin during your first session and any other time you desire. This is done by entering 5 from the main menu and then 1 to change your pin number. You will then need to enter the current pin number, followed by entering your new pin twice.*



Helpful Account Suffixes

Savings/Share Accounts:

- 0= Share Savings
- 1= Secondary Share Savings
- 2= Share Draft (Checking)
- 3= Money Market
- 4= Holiday Club Account
- 5= Vacation Club Account
- 6= Individual Retirement Account (IRA)
- 7= Insurance Accounts

Loan Accounts:

- 1= Loan 1
- 2= Loan 2
- 3= Loan 3, etc.
- 10= Line Of Credit

Easy To Follow Menu System

5 Main Menu Selections

- 1) Select Your Account & Enter Your Pin Number.
- 2) For Transfers Between Accounts
- 3) Get Balance Information
- 4) Get General Information
- 5) Other Options Like Changing Your Pin Number